Review a handwritten tip

At closeout, compare the amounts on the guest's receipt with the adjustment in Aldelo Express.

01 Capture the receipt

On a supported device, photograph the payment lines on the printed receipt. Keep the purchase amount, handwritten tip and total legible.

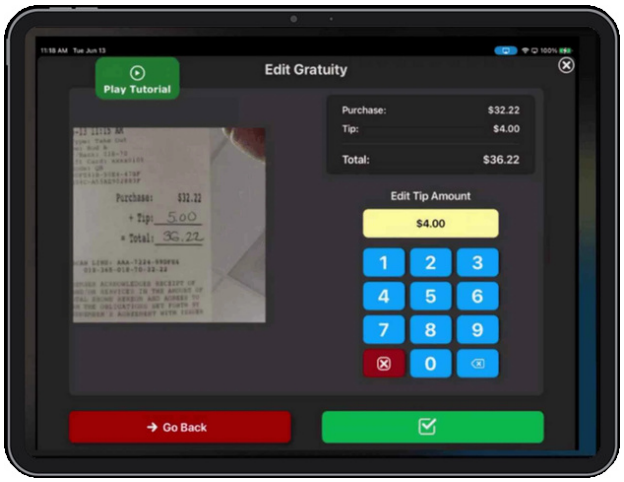
02 Compare the amounts

Tip Adjust AI reads the tip and total. If they disagree, the service can correct a value or suggest an adjustment for staff to review.

03 Resolve the exception

Compare the suggested amount with the original receipt. If the guest's intent is unclear, ask the shift manager to follow the store's approval procedure before closing the check.

An example from Express



The receipt shows a $32.22 purchase, a $5.00 tip and a $36.22 total. The screen shows a $4.00 tip. The two tip amounts differ by $1.00.

Payment processing

For U.S. card payments, choose Aldelo Pay merchant services or a provider certified for the ePay gateway. Confirm which devices and payment features your account supports.



T2 / Express POS



P5L / ePay

Explore Tip Adjust AI ›