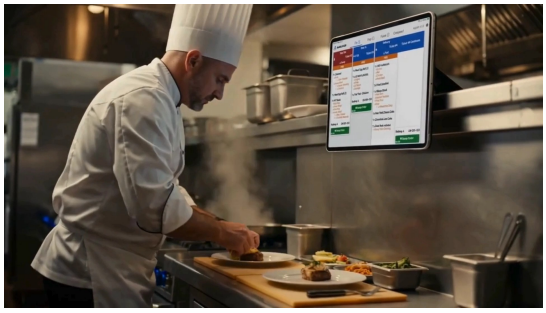
Kitchen Display quick setup

Connect your kitchen display system (KDS) to Aldelo Express and route each menu item to the team that prepares it.



01 Prepare the kitchen iPad

Check the device requirements in the Aldelo Kitchen Display App Store listing and install the app on the kitchen iPad. Confirm power and network coverage at its mount. Have a manager check that Kitchen Display is enabled for this restaurant.

02 Pair it with the restaurant's POS

Open Kitchen Display on the iPad and Aldelo Express on the restaurant's POS. Follow the pairing prompts. If the iPad presents an activation QR code for Express, scan it from the Express app and finish the prompts on the kitchen iPad.

03 Identify this display

If setup asks for both numbers, record the device number for the physical iPad and the kitchen display number for routing. On each POS that sends work here, confirm this display is connected in the kitchen display settings.

04 Assign items and roles

In the restaurant's menu settings, assign each item to the display for its prep station. Choose a station-focused view for a line cook, a whole-order view where needed, or an expediter view for the person assembling finished dishes.

EXAMPLE STATION PLAN

Grill	Burger with no onions. The grill cook sees the burger and its modifier.
Cold prep	Side salad with dressing on the side. The salad cook sees that request.
Expo	The expediter follows both stations' completion updates for the same order.

Check the connection

If your POS offers a display test, send it to each assigned KDS and have a cook confirm which iPad received it. Then use a test order to check the menu routing.

Check a test ticket

Before service, ask the kitchen team to watch their displays while a manager sends one approved test order.

01 Send one identifiable order

Use the restaurant's test-order procedure. Enter two familiar items with different prep destinations and add a modifier to each. For a single-station kitchen, use two items assigned to that screen. Send once and note the POS station, order number and time.

02 Match the tickets at the line

Have each cook read back the order number, item, quantity and modifier. Compare them with the POS order and the expected station plan. Each assigned item should arrive once at each intended destination.

03 Complete the handoff

Have the cook mark one test item complete using the station's usual procedure. If you use expo, ask the expediter which item is ready and which is still pending. Finish the second item, confirm the handoff and close the test order using the store's procedure.

If the result differs

No ticket arrives	Check the order's send or hold status at the originating POS. Confirm the iPad is on, connected and paired to that store, and the POS is set to send to it.
An item goes to the wrong screen	Compare the item's assigned destination with the kitchen display number and the role of the screen where it appeared.
A modifier is missing	Reopen the original POS order and check which choice was saved. Open the item details on the KDS and compare the two.
An item appears twice	Match both entries to the POS order and quantity. Check for a second send or an extra route before asking the kitchen to prepare it.
Expo misses an update	Confirm the cook completed the intended item and the expediter is viewing the same order on the configured expo display.

Before sending again

Ask the kitchen what it received. If you need support, share the POS and KDS app versions, station IDs, test order number, time, and expected and actual results.